



Sessional Assignment

HUMAN COMPUTER INTERACTION

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(Lecture)

Task: 01

Describing Easy product

What is the product?

ATM Which is An automated teller machine (ATM) is an electronic banking outlet that allows customers to complete basic transactions without the aid of a branch representative or teller. Anyone with a credit card or debit card can access cash at most ATMs.

What task does the product perform?

An automated teller machine (ATM) is an electronic telecommunications device that enables customers of financial institutions to perform financial transactions, such as cash withdrawals, deposits, funds transfers, or account information inquiries, at any time and without the need for direct interaction with bank staff.

Present one way in which this product is easy for you to use

it is very easy to use and convenient way to access your bank account. If you're newly get your ATM card from bank and it is not working, don't worry. Some bank takes 24 hours to active there ATM cards. So now you can withdrawal cash from your bank account from almost anywhere.

How would someone else find this product difficult to use?

Uneducated people who could not follow the Atm instructions .

How could this difficulty be resolved?

In ATM there should be Graphical symbol that represent the action and uneducated people can use Atm.

Describing difficult product

What is the product?

Word processor: A word processor is software or a device that allows users to create, edit, and print documents. It enables you to write text, store it electronically, display it on a screen, modify it by entering commands and characters from the keyboard, and print it.

Of all computer applications, word processing is the most common. Today, most word processors are delivered either as a cloud service or as software that users can install on a PC or mobile device.

What task does the product perform?

A word processor is an electric device or computer software application that performs the task of composing, editing, formatting, and printing of documents.

Present one way in which this product is easy for you to use

Dropbox Paper is a free online word processor offered by the online cloud storage provider. To start using it, you will need a Dropbox account. Once logged in, you get full access to the online suite. The minimalist interface is very intuitive and its simplicity allows you to focus on your content. You can also do a number of things that go beyond creating a textual document. You can add rich media, such as audio, video and images. Dropbox Paper also allows you to access apps that let you embed Trello cards, Youtube videos or SlideShare decks. Other collaborative features include document link-sharing, creating and assigning checklist items to members or embedding one of your Dropbox documents. Dropbox Paper, overall, does an excellent job at creating dynamic documents you can share and access online.

How would someone else find this product difficult to use?

New users who don't know use of word processor.

Thank you!

