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SEMESTER :- 4(A)

COURSE :- PRINCIPAL OF MANAGEMENT

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Q.No:-1 Answer

Being a visionary leader. In Covid 19

they are managing the staff by giving them straight information to stay at home until the

airlines are not allowed to fly. The leader

must be in contact with his team or staff

he also must listen their problems. When the

airline in Covid-19 is allowed to fly

then the leader will must give precautions

he safety kits to the staff he

passengers and also have a proper medical

team which have to examine all the

passenger because if a Covid-19 patient steps into

the plane. The whole plain & aircraft will

be infected. So a visionary leader must

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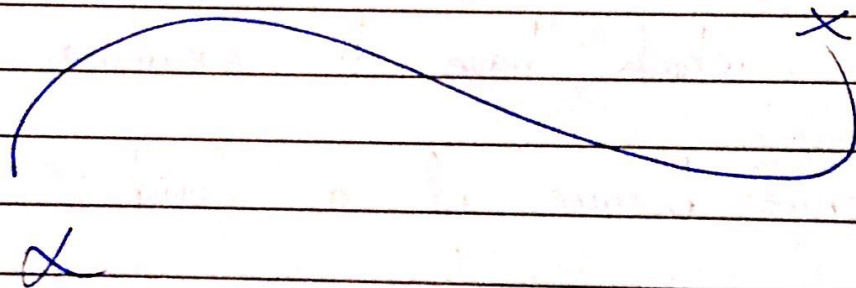
take precautions & will guide the team how to make themselves safe from the virus.

AIRLINES STAFF MAINTENING SALARY:-

The impact of

Covid-19 had a significant impact on the airline & tourism sector, including Emirates. They have lost billion of dollars due to Covid-19.

The airline had to adapt to this fast evolving situation & to protect employment has taken to reduce the salaries of employees for three month period.



Ques - 2

Answer :: 2

As a manager you probably fulfil many different rules everyday for instance as well as leading your team and you may find yourself resolving a conflict or problems, New contracts representing your department at a board of meetings etc. The Covid-19 problems in which the manager gives strategy to protect himself & employees from it too. Mintzberg's management rules teaches a manager of many companies or airlines to fight through this pandemic & the rules have three different categories

- 1) Interpersonal
- 2) Informational
- 3) Decisional

INTERPERSONAL:-★ FIGURE HEAD:-

As a CEO of the airlines. They have some legal responsibilities. The CEO is expected to be a source of inspiration people look up to him as a person with authority & as a figure head. So he must follow all the precautions of Covid-19 which govt had given. If he doesn't follow them. So most of the staff would not do. They'll do the same as the CEO does.

LEADER:-

This is where you provide leadership for your team, your department or perhaps the entire organisations and its were upto you manage the performance & responsibility of everyone in the group regarding Covid-19.

### LIASON :-

Managers must communicate with internal & external contacts. You need to be able to network effectively on behalf of your airline & guide them about the safety precautions taken by Govt regarding Covid-19.

### INFORMATIONAL CATEGORY:-

The managing rule in this category involve professional information.

### Monitor:-

In this role you regularly seek out info regarding airline looking for relevant changes in the environment e.g. Mask of the staff or prevention kit of the staff refilling sanitizer etc. You also monitor your team in terms of both their productivity & their well being.

### DESSEMINATOR:-

This is where you communicate

potential useful information regarding Covid-19 to your colleagues and team.

### SPOKESPERSON:-

Managers or CEO represent or speak for their airline. In this role you are responsible for transmitting information about your airline that what kind of safety precautions your airline have done to fight out corona virus so that they could travel in your planes.

### Decisional Category:-

#### ENTREPRENEUR:-

As a manager of the airline you create & control change within the airline. This means solving problem generating new idea regarding how to take Covid-19 & implementing them.

#### Disturbance Handler:-

When an airline hits an unexpected roadblocks its the manager who must take charge e.g. A patient of Covid-19 enters the plane. So how they gonna deal with it. He must tell him/her to stay home so other are safe.

### Resource Allocator:-

You'll also need to determine where airlines resources are best applied to fight Covid-19. This also revolves allocating funding, as well as assigning staff & other airlines resources.

### Negotiator:-

You may be needed to take part in & directed important negotiations with the staff of airlines & must find out what they feel regarding corona virus. What they think about it.

Ques:- 3

Answer :- 3

### 1) Conceptual Skills:-

Conceptual skill is the ability to view the organization as a whole & as a total entity as well as system comprised of various parts & sub parts integrated into a single unit. This skill is especially crucial for top level executives who must keep the whole airline sys under focus. They must know how each unit of airline is doing their job to fight out Covid-19

### 2) Interpersonal Skills:-

Interpersonal skills is the ability to work with other people in a cooperative manner during this pandemic. It involves understanding patience, trust & genuine involvement in interpersonal



relationships. These are interpersonal skills & are necessary at all level of management. People with good interactive interpersonal skills build trust & co-operation as they motivate and lead thus become successful managers of airlines who take Covid-19.

### Technical

#### Technical Skills :-

These skill basically involve the use of knowledge, methods and techniques in performing a job effectively and in an airline during this time of pandemic an airline shall have a complete team of medics whom deals the people. So no one is effected of the virus.

#### Political Skills:-

Political skills can be described as the ability to get your own way without seeming to be selfish or self-oriented. It is the ability to get your share of power and authority and use it without fearing of losing it. It is the most of skills in the sense it is required for establishing the right connections & impressing the right people & then skillfully using these connections in the betterment of the airlines.



Q 4 :- Answer 4

In Covid-19. the decision is to make an ~~air~~ airline decentralized. As the airline company works in different region it will have alot of employees. It is very difficult to maintain such structure with structuralized design.

Where only one manager take all the decisions at the the decision come from CEO of airline. In this way there is not time for manager to communicate or gather information about Covid-19 it cannot cope with this

situation. By making the company <sup>airline</sup> decentralized. The manager are to inform the staff about safety precautions of Covid-19. And give them masks for safety. They have to work with safety using mask and sanitizer. keep medic to keep the risk of Covid-19 low. Now the airline can adopt a way to work easily with safety.

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Q No:- 5, Ans:- 5

- 1) The first step is decision making is to identify the problems and strategic issues that requires the decision making. In our case the Covid-19 in airline. Now the problem is the safety of people & how they can use our services in lockdown.
- 2) Second step is to specify the criteria on the basis of which decision is to be made. In case of Covid-19 the criteria is to increase health check-up provide transport from house to airport & go back to house & also safety gear.
- 3) Third step is to identify alternatives as possible sol like decrease in prices as people can afford earn in this pandemic etc. The alternatives that are not feasible will be eliminated.
- 4) Fourth step is to perform relevant inf analysis. In this step the decision maker is to analyse relevant cost & generated revenue also the predicts the fluctuation in these rates.
- 5) Fifth step is based on the relevant cost & the revenue analysis choose the best analysis.

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6) In the sixth step. The manager evaluates the performance of the implemented decision as a basis for feedback to a possible reconsideration of this decision to future decision. He analyse it continuously for any improvement.

