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14524

BS (SE) 4th Semester
Section A

Principal of Management

Final Exam

part (1) :-

As being a visionary leaders from the Emirates Airlines business and being on the top 5 International airlines in the world, there is an emphasis on creating the team around them.

These visionary leaders from Emirate Airline business established the eagerness and responsibility of its department to human resources profit still in this covid-19 pandemic to achieve maximum.

emirates Airlines staff go as far as relationship with

They manage to satisfy their employees / staff with unexpected rewards and benefits.

→ More than in most business management is critically important to an airline as especially an airline envisaged as this one is -

→ The management team is seen as the first and foremost key to the success of leader management skills -

Emirates Airlines maintaining the staff ~~same~~ salaries :-

→ Since the covid-19, Emirates can have been adapting operations in line with regulatory directives as well as travel demand

→ The Emirates group was doing well against the current financial year targets.

But covid-19 has brought all that to a sudden and painful halt over the past months.

→ They continuous to maintain vital international air cargo links for to maintain staff salaries -

→ They temporary reduce basic salary for the majority

of Emirates group staff
for three months ranging
from 25% to 50% -

→ Employees will continue to be
paid their other allowances
during this time.

Junior level staff will
be exempt from basic salary
reduction. Rather than ask
staff to leave the business -

→ Emirates remains committed to
serving its market and looks
forward to resuming and
maintain staff salaries -

Part (2) :-

TEN MANAGERIAL ROLES OF MINTZBERG ON AIRLINE MANAGE ITS OPERATIONS :-

(1) Figurehead :- Important
In Airline business role
of leader is simply to be
figurehead for the rest of
the group. In the current pandemic
every employee is confused and
need help. So we must ensure
a leader in our

online business that staff can turn to when they need help.

for example there must be a for figure head which can give confidence to the staff while in this pandemic - example - Great visitors, Single legal documents.

(2) Leaders -

Another interpersonal role - Here in this Airline business a manager needs to lead the employees that he or she is in charge of guiding toward a specific goal.

for example :- Here a goal can be to how maintain the Airline business in current pandemic, discovering techniques to get passengers on the plan to make them feel safe, healthy and economically - example include almost all interactions with subordinate -

(3) Liaison :-

Liaison means that the manager must successfully interface with variety of people.

This point is all about communication of a manager -

for example, how the manager communicates within and outside of the Airline business being able to properly communicate

with a range of people will help the rider to come back to the business because they would be satisfied -
business correspondence, meeting with other organizations.

(4) Monitor :-
Being the monitor involves tracking the changes in the ~~in the~~ ~~factor~~ that ~~that~~ Airline business - which we really needed in the current pandemic - for example we need to change customer care, staff changes and many more.
As we know things are not static in Airline business in current pandemic so being a monitor he/she must take quick changes.
Example :- reports, attend Seminar, maintain personal contact.

(5) Disseminator :-
In our airline business the point of gathering that information is so that our team can benefit from it directly, and so the next informational role is dissemination -
for example :- Send Memos and reports. Inform staffs, - getting information about the current situation of business out quickly and effectively to the staff, wasted time by the staff has to do with them

not possessing all of the information, so we make sure they have it soon as possible -

(6) Spokesperson :-

Being a Spokesman in Airline business is the final informational role on the list - for example

Spokesperson in our business will be representing the meetings announcements etc. - pass on memos, participate in:- conference, meetings.

(7) Entrepreneur :-

In Airline business every manager should need to think like entrepreneur in terms of quickly solving problems for example :- he/she should be thinking of new ideas that could move our team forward in this business - and more -

Plan for the future -

(8) Disturbance Handler :-

In our Airline business there are disturbances along the way -

Here can conflict among teams ~~and~~ or a bigger problem outside the group in

Our Airline business so our ability to handle disturbance says alot about our skills as a manager -

Resource

Allocators

As a resource allocator in our Airline business, our job is to best use what we have available in current pandemic of Covid-19 in order to get the job done and meet the Airline business goals and objectives. Draft and approve of plans, budgets, set priorities

(10) Negotiator :-

Airline business is all about negotiations.

In our business being a negotiator doesn't just mean going outside of the organization to negotiate the terms of a new deal.

Most of the important negotiation will take place right with in our own team itself - participate in and directs the negotiation with teams.

Question 3 :-

Conceptual Skills:-

In our Airline business our managers should have the conceptual skills to recognise significant elements in a situation and to understand the relationships among the elements to run the airline business.

He/she has the ability to coordinate and integrate all of the air our Airline business interests and activities.

Interpersonal Skills:-

Here in our Airline business our managers must be able to convey ideas and information to others and receive informations and ideas from others effectively to help us run our business.

Our staff in Airline business requires having an effective interpersonal and communication skill to keep the responsibilities given to him to help us maintain our Airline business.

Technical Skill :-

By having staff which has the ability to use the specialized knowledge, procedures and techniques of a field of activities will help our Airline business to be maintained and successive -

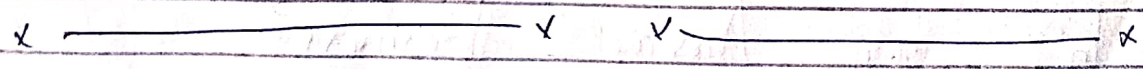
For example :- ~~passenger~~ ~~tools~~ ~~air host~~ ~~as~~ deal with ~~passenger~~ tools and their supervisors should have the ability to teach them ~~how~~ how to use -

political Skills :-

Our ~~sta~~ Mangerial staff should have the ability to effectively build and manage a base of connections to help established their power -

This often equates to managers being in tune with politics of the office to avoid stepping on anyone's toes -

by having this ability it will help our Airline business



part (4) :-

→ Top of the Six largest airlines are all deploying centralized planning.

→ Our centralized Airline business can be have hierarchy decision-making structure, where all decisions and processes are handled strictly at the top or the executive level.

→ In Airline business Managers and staff lower in the chain of command are limited in decision making processes and can rarely implement new processes that need "off course" without approval.

→ Centralized airport which is one terminal only and all the processing happens in one main top.

→ The advantage it would give to our Airline business that it can be more efficient and of course cost effective.

→ In our Airline business those decisions regarding everyday operations and processes are generally decided upon by upper level executives or the CEO - which in decision

making it becomes centralized -
 → policies in the
 Airline business are put in
 a place to ensure the
 rest of the ~~company~~ ~~staff~~
 staff of the direction of
 executives -

→ In Our Airline business
 there is a little room for
 error which means the basic
 processes and more detail
 operations are in place,
 staff appreciate this
 kind of structure don't
 favor change like knowing
 where the stand in ~~to~~ our
 business, which makes it
 centralized decision-making
 business.

part (5) :-

Looking at the current
 situation and applying
 the six steps of
 Decision :-

(1) IDENTIFY THE PROBLEM :-

→ The first area of focus to the current problem we are facing is recognition of the problem -

→ Here we will describe the current pandemic problems in our airline business as objectively as possible as opposed to focusing on the potential consequences for example in what ways we can provide safety to our passengers and also maintaining SOPs -

→ It will give us a better sense of the current issue we are specifically dealing with at the moment -

(2) Define and analyze the problem:-

Here we want to figure on what cause the problem, So the cause is the covid-19 lockdown which stops the business of our Airlines - We will have a research on the problem, meaning how we can control the virus from spreading in passengers as well as in the staff to provide safety and help our Airline business running -

We will Evaluate

all of the different ways in which the current pandemic could impact an Airline business.

(3) Generate potential Solutions:-

As we come to the third phase of problem Solving step we should come up with many Solutions as we possibly can.

for example Solution for the current pandemic in our Airline business - is to apply SOPs, like there should be little in numbers of passenger travels by keeping distance, every one should wear a mask, keep the staff little in numbers, number of flights should be reduced, Creating a way in which staff can work ~~at home~~ from home.

This Solution will keep maintain/survive our Airline business ~~from~~ from going down and also will stop the cause of the problem.

(4) Find Solutions for parts of the problem :-

Different ideas, from different points of view, put on a white board helps us to make decision which helps us to solve the current pandemic problem -

(5) Decision - Making :-

Here by finding many solutions we will weight the short- and long term pros and cons of each solution. Here we will start to evaluate how feasible each solution is in making a decision which help us to solve the current covid-19 pandemic problem -

(6) Implementing a Solution and Evaluate its Success :-

After the decision-making it is the final step to choose a solution and implement it, we ~~will~~ have come to the point to start out with a solution that is associated with low risk and that is compatible with our priorities and future goal -

(15)

Once we implemented a
solution, we will evaluate
how it was and was not
successful.

X

END