

11)

Name = Irfan ullah

ID = 15431

Subject = Organizational Behaviour

Teacher = Mis. Zafash Zaman

Program = BS (CS)

Semester = 3rd

Qno. 1

How will they make a Contingency Plan in this situation where employees can work with social distancing at the same time providing customer service?

Ans:

Contingency Plan: Recently the Government announced to each and every single person whether its Government or Private to stay at home at a specific circumstances or condition.

This include:

As we know the condition surrounding the word as going

(2)

to bad due to Covid virus
The government only allow
for food and medical Refort
staying more than 2 metres from
other people with a (social
distancing) ignoring the long
Communication Public transport where
travel is essential we have to
wash our hand after 30 minutes
Reached to home
Employers should support their
work place to follow this a
few steps it will be good for us.

Q: How will these five works for employees
in Covid by Practicing these factors
in work place?

Ans:

The five factors which works for
employees in Covid virus by practicing
in work place are following.

Power Distance:-

This extent deals with
the fact that all individuals in
societies are not equal. it expresses
the attitude of culture towards these
inequalities among us Power distance
defined as the extent to which the

(3)

less powerful members of institutions
or organization within a country

12) Individualism and Collectivism.

Individualism:-

Individualism values Personal independence. within individualist cultures people are more likely to see themselves as separate from others, define themselves based on their personal traits and see their characteristics as relatively stable and unchanging. An individualistic sense of self is defined more by who they are on the inside minimizing the influence of factors contexts and people outside the individual. Individualists tend to communicate in direct styles they say what they mean, prioritizing that information is conveyed explicitly and unambiguously. European and "western" cultures are typically more individualist.

Collectivism:-

Collectivism values Personal interdependence. In collectivist cultures people are more likely to "see themselves as connected to others define themselves in terms of relationships with others and see their characteristics as more likely to change across different contexts. A collectivist's sense of self is defined more by who they are with other people or by

Their membership in a group maintaining social harmony, getting along with others and meeting social expectations are more important in collectivist cultures. They tend to communicate in indirect styles - Collectivists imply what they really mean but might say otherwise to avoid conflict or embarrassment.

(3) Masculinity vs Femininity:

Definition:

Masculinity and femininity refer to an individual's gender in terms of maleness and ~~femininity~~ femaleness respectively. Gender roles are those socially ascribed normative behaviors with respect to a given gender. Biological sex refers to an individual's reproductive organs as being male or female.

Masculinity:-

Issues surrounding sex and gender roles as they relate to sexuality are among the most divisive across scholarly disciplines. If one adheres strictly to the definitions, sex is biological and defines individuals based on their reproductive anatomy into male and female while gender refers to one's maleness, masculinity and femaleness.

Femininity Femininity:-

Sex-typical or feminine traits

emerge in women under the action of estrogens during pubertal development. These include facial traits such as a round overall shape, wide eyes and full lips and bodily traits such as permanent stores of fat around the hips, buttocks, thighs and breasts.

14) Uncertainty Avoidance:

The dimension ~~of~~ Uncertainty Avoidance has to do with the way that a society deals with the fact that the future can never be known. Should we try to control the future or just let it happen. This ambiguity brings with it anxiety and different cultures have learned to deal with this anxiety in different ways. The extent to which the members of a culture feel threatened by ambiguous or unknown situations and have created beliefs and institutions that try to avoid these is reflected.

15) Long term vs Short-term Orientation

1) Long-term orientation:

when you are focused on the future. You are willing to delay short term material or social success.

(6)

even short-term emotional gratification
in order to prepare for the future.
If you have this cultural perspective
you value persistence, perseverance
saving and being able to adapt.

Short-term orientation:

is when you are
focused on the present or past and
consider them more important than the
future. If you have a short-term orientation
you value tradition, the current
social hierarchy and fulfilling your
social obligations. You care more about
immediate gratification than long-term
fulfillment.

→ (7)

Q3:

Do you think that employees of banks can be job satisfied job involved or psychologically Empowered in this situation?

Ans:

No we think that employees of banks can be satisfied in this situation.

Reason:-

According to in this situation the government employees are not satisfied because they are very worried about in this situation because of Covid virus it is necessary for each and every employ to keep a good care about their life. So the government announced being care ourself as well as keep a little distance between 2 guys. So it is good using a mask in this situation if we don't stay at home so the Covid it will be extend as soon as.

Qno 4:

Do you agree with the fact the moods and emotions of customers will be affected by this pandemic?

Ans:

No we are agree with the fact of the moods & Emotion of customers will be affected by this pandemic

Reason:-

if we are not stay at home so the Covid it will be affected by the society as soon as so the society it will be involved untill the Covid did not stop going out side to home the government strictly prohibits we should avoid from useless talks and wastefull standing with other only going out side to home for a good health food. if we stay at home so the Covid it will be stop as soon as to stay at home.