

#4

and/or confusion?

- a) division of command
- b) chain of command.
- c) unity of direction.
- d) unity of command

9. which level of management is responsible for implementing programs that are intended to carry out the broader objectives of an organization set by executives?

- a) supervisory managers.
- b) middle managers.
- c) first level managers.
- d) chief financial managers.

10. which of the following characterize a manager as being effective?

- a) They use a minimum amount of resources for the amount of outputs produced.
- b) They devote a large amount of time to planning.
- c) They achieve their goals
- d) They interview, select and train people who are most suitable to fill open jobs.