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DATE :- 26/6/2020

Question N.0(1)

Answer:-

Being a visionary leader they are managing the staff by giving them straight instructions to stay home ~~when the~~ until the airlines are not allowed to fly. The leader must be in contact with his team or staff and shall listen to their problems. ~~He~~ When the airline is allowed to fly then the leader must think about the safety of the staff and the passengers ~~and~~ also he shall have a proper medical team which shall examine each and every passenger because if a covid-19 patient steps in the plane so the whole plane would be infected. So a visionary leader must take all the precautions and will guide the team how to make themselves safe from the virus.

* Airlines Maintaining Staff Salaries:-

The impact of COVID-19 has had a significant impact on the airline and tourism sectors, including **flydubai**. The airline has had to adapt to this fast evolving situation and to protect employment has taken the decision to reduce the salaries of employees for a 3-month period. ~~from~~

Question N.O(2):-

Answer:-

As a manager, you probably fulfill many different roles everyday. For instance, as well as leading your team and you may find yourself resolving a conflict or problems, new contracts representing your department at a board meetings etc. The problems which the manager's going to see now adays is Corona virus and how to protect themselves and other's from it too. Mintzberg's management rules teaches a ~~many~~ manager of any company or airline to fight through this pandemic. And the roles have 3 different categories:-

- i) Inter personal
- ii) Informational
- iii) Decisional

* Inter Personal:-

Figure head:-

As a CEO of the airlines, they have some legal responsibilities. The CEO is expected to be a source of inspiration. People look up to him as a ~~source of~~ person with authority and as a figure head. So he must follow all the precautions of COVID-19 if he doesn't follow them so most of the staff won't. They'll do the same as he does.

Leader:->

This is where you provide leadership for your team, your department or perhaps the entire organization. and its where you manage the performance and responsibilities of everyone in the group regarding COVID-19

Liason:->

Managers must communicate with internal and external contacts. You need to be able to network effectively on behalf of your airline and guide them about the safety precautions taken regarding COVID-19.

Informational Category:-

The managing rules in this category involve processing information.

Monitor:->

In this role, you regularly seek out information regarding the airline. looking for relevent changes in the enviornment e.g mask's of the staff, refilling sanitizers etc. You also monitor your team in terms of both their productivity and their well-being.

Disseminator:->

This is where you communicate potentially useful information regarding COVID-19 to your colleagues and team.

Spokesperson:- →

Managers or CEO represent and speak for their airline. In this role, you're responsible for transmitting information about your airline that what kind of safety precautions your airline have done to fight out Corona virus. So that they could travel in your planes.

Decisional Category:-

Entrepreneur:- →

As a manager of the airline you create and control change within the airline. This means solving problem, generating new idea regarding how to tackle COVID-19 and implementing them.

Disturbance Handler:- →

When an airline hits an unexpected roadblock, it's the manager who must take charge. For example a patient ~~enters~~ of COVID-19 enters the plane so how they're gonna deal with it and how he saves other from it. OR anyone from your staff becomes COVID-19 how a manager deals with it. He must tell him/her to stay home so the others are safe.

Resource Allocator:- →

You'll also need to determine where airlines resources are best applied to fight COVID-19. This also involves allocating

funding, as well as assigning staff and other airlines resources.

Negotiator :- →

You may be needed to take part in and direct important negotiations within the staff of airlines and must find out what they feel regarding COVID-19. And what they think about it.

Question N.O(3):-

Answer:-

i) Conceptual Skills:-

Conceptual skill is the ability to view the organization as a whole and as a total entity as well as a system comprised of various parts and sub systems integrated into a single unit. This skill is specially crucial for top level executives who must keep the whole airline system under focus. They must know how each unit of airline is doing their job to fight out COVID-19.

ii) Inter Personal Skills:-

Inter personal skills is the ability to work with other people in a cooperative manner during this pandemic. It involves understanding, patience, trust and genuine involvement in interpersonal relationships. These are interpersonal skills and are necessary at all level of management. People with good interactory ~~human~~ interpersonal skills build trust and cooperation as they motivate and lead and thus become successful managers of airline whom tackle COVID-19.

Technical Skills:->

These skills basically involve the use of knowledge, methods and techniques in performing a job effectively. And in an airline during this time of pandemic an airline shall have a complete team of medics whom deals the people so no one is effected of the virus.

Political Skills:->

Political skills can be described as the ability to get your own way without seeming to be selfish or self-oriented. It is the ability to get your share of power and authority and use it without fearing of losing it. It is the most complex of skills in the sense that it is required for establishing the right connections and impressing the right people and then skillfully using these connections in the betterment of the airline.

Question N.0 (4):-

Answer:-

The decision is to make an airline decentralized. As the company works in different region and will have a lot of employees. It is very difficult to maintain such structure with centralized design. Where only one manager take all the decision or decision comes from top to bottom by layers. In this way there is no time for the managers to communicate or to gather all the information about a specific task and can't cope with this situation. By making the company decentralized the company have different managers for different resources. Which minimise the pressure and also there are now more people to cope with the problems.

Question N.0 (5):-

Answer:-

- i) The first step in decision making is to identify the problems and strategic issues that requires the decision making. In our case the problem is COVID-19. Now the problem is the safety of people and how they can use our services in this lockdown.
- ii) Second step is to specify a criteria on the basis of which the decision is to be made.

In the case of COVID-19 the criteria is to increase health ~~to~~ check-up provide transport from house and also safety gears.

- iii) Third step is to identify alternatives as possible solution. Like decrease in prices as people can't earn in this pandemic etc. The alternatives that are not feasible should be eliminated.
- iv) This step is to perform relevant information analysis. In this step the decision maker is to analyse relevant cost and generated revenue also he predicts the fluctuations in these rates.
- v) Fifth step is based on relevant cost and revenue analysis choose the best alternatives.
- vi) In the sixth and final step, the manager evaluates the performance of the implemented decision as a basis for feedback to a possible reconsideration of this decision as it relates to future decisions. He analyse it continually for any improvement.

THE END