



**IQRA NATIONAL UNIVERSITY
DEPARTMENT OF ALLIED HEALTH SCIENCES**

Final-Term Examination (Spring-20)

Course Title: Behavioral Science (DT 4th) Instructor: Mr. Shahzad Anwar

Max Marks: 50

Time: 6 hours

Name: Hassan Ibraheem

Note:

- **Attempt all questions from this section**
 - **Each question carry different marks, so try to attempt questions according to their marks**
 - **Answer Briefly and to the point, avoid un-necessary details**
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1. What is the difference between paternalist and consumerist type of Doctor-Patient Relationship? **(10 marks)**
2. Which one is the most effective type/style of doctor-patient relationship, and why? Explain in detail. **(10 marks)**
3. Write a detail note on types of interviews. **(10 marks)**
4. **Case presentation:**

Suppose you are working as a dental technologist in a hospital and a patient is having oral surgery for some complication in his teeth. But before surgery, patient is very much fearful and anxious due to upcoming surgery. Being dental technologist and health care professional, how will you provide reassurance to the patient? Explain in your own words in detail. **(20 marks)**

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Answer No 1 :

Paternalistic :

A paternalistic relationship involving high physician control and low patient control.

In paternalistic relationship the decision is taken by the health care professional in order to benefit the patient. In this relationship doctor is dominant and act as a parent figure. Meen's who decides what is best or beneficial and what is not.

And patient accepts that paternal role of doctor and follows his guideline.

Consumerist :

A consumerist relationship describes a situation in which the power relationship is reversed. Meen's Patient is active and

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②

Doctor is passive.

Doctor follows the patient's opinions. And the patient reduces the doctor control.

Answer No 2:

Mutuality is the most effective type of Doctor and patient relationship.

Because in this type of relationship both patient and doctor are active. Patient

tells about him self and doctor tell about him self.

Both become friendly that's

why this relation is most effective

type of Doctor patient relationship.

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Answer Naz :

Types of Interviews:

Interview has following Type :

- 1) Panel interview
- 2) one-to-one interview.
- 3) video conference interview.
- 4) Presentation / Demo interview.
- 5) Case interview.

1. Panel Interview:

In a panel interview, typically three to six members having different roles in the organization ask candidates questions to assess their knowledge, skills, ability to make decisions etc.

For Example:

Armed forces recruitment, Admission interview, Job interview.

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2: One - to - one interview:

In one-to-one interview one person takes the interview it is an interaction between the interviewer and interviewee.

Example :

- Job interview
- counseling session
- viva

3. video - conference interview:

video - conference interviews are becoming more common. They expand the scope of searching for qualified candidates with less cost and time involvement.

Example :

National and multinational job.

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recruitments .

4. Presentation / Demo interview:

This type of interview requires presentation of already selected topics by interviewer in front of randomly assembled panel. Questions are asked in between the presentation as well as after the presentation .

Example :

- class assignment.
- Teachers
- Recruitment
- Marketing .

5) case interview:

In a case interview a candidate is given a problem to see how he would work it out

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on the spot and would manage the given problem. The problems that are presented come in many forms, but the interviewer wants to assess the candidate's analytical skills, ability to create new ideas, ability to think under pressure, logical thought process, business knowledge and expertise, creativity, communication and quantitative analysis skills.

Example :

Doctor / Psychotherapists / marketing professional's interviews.

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Answer No 4:

First of all when a patient comes to the hospital, patient tells us about his fear he/she is worried about pain, about bleeding or anything else. As a medical ~~prof~~ professional we feel her like a home. Mean's when a person is at home he is safe from every thing same as at hospital he is safe from pain. We properly introduce about ourself and we tell the patient what we are going to do with her. Mean's simply explain the procedure. But avoid the detail because if we tell about the complications ~~or~~ complexity of surgery the patient is more fearfull and anxious. Then we start dealing with Patient. We statisfied the patient he is safe here. it doing surgery he fell any pain or any thing he tells us and we will

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(8)

Stop doing more procedure.
Some time patients feel uncomfortable
during surgery or in the treatment
so we asked them what i have
to do for him or say How i
help you to feel comfortable.

