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Subj	principles of management
Sec	'A'
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## Question no '1'

Answer:

Visionary leaders are managing the staff by giving them straight instruction to stay home until the airlines are not allowed to fly. The leader must be in contact with his team or staff and shall listen to their problems. The leader must think about the safety of staff and passengers when airplane is allow to fly. Leader shall have a proper medical team which shall examine every Passange because if a covid-19 patient step in the plane so the whole plane would be infected. Leader must have guide the team how to make themselves safe from virus.

Airlines Maintaining Staff salaries this way:

Covid-19 has had a significant impact on the airline and tourism sectors, including flydubai. This airline has had to adopt to this fast evolving situation and to protect employment so they taken the decision to reduce the salaries of employees for three (3) months.



## Question '2'

Answer:-

Managers should probably fulfill many different roles everyday for instance as well as leading your team and you may find yourself resolving a conflict or problems. Now contracts representing your department at a board meetings etc. Due to Covid-19 managers are dealing how to protect themselves and others from it.

Mintzberg's management rules teaches a manager of any company or airline to fight through this pandemic situation.

Roles of Mintzberg are given below:

There are 10 Roles which are divided into 3 different categories:

- \* Interpersonal
- \* Informational
- \* Decisional

\* **INTERPERSONAL:** Managerial roles in this category involve providing info & ideas.

1) **figure head:**

As a manager, you have social ceremonial and legal responsibilities you are expected to be a source of inspiration. People look up to you as a person with authority.

2) **Leader:**

This is where you provide leadership for your team, your department or perhaps your entire organization. When you manage the performance and responsibilities of everyone in group.

3) **Liason:**

Managers must communicate with internal and external contacts. You need to be able to network effectively on behalf of your organization.



## INFORMATIONAL :-

Managerial roles in this category involve processing information.

### 4) Monitor:

In this role you regularly seek out information related to your organisation and industry, looking for relevant changes in the environment. You also monitor your team, in terms of both their productivity and their well being.

### 5) Disseminator:

This is where you communicate potentially useful information to your colleagues and your team.

### 6) Spokesperson:

### 6) Spokesperson:

Managers represent and speak for their organization. In this role, you are responsible for transmitting information about your organization and its goals to the people outside it.

## A DECISIONAL 3:

Managerial roles in this category involve using information.

### 7) Entrepreneur:

Managers create and control change within the organization. This means solving problems, generating new ideas, and implementing them.

### 8) Disturbance Handler:

When an organization or team hits an unexpected roadblock, it's the manager who must take charge. You also need to help mediate disputes within it.

### 9) Resource Allocator:

You will also need to determine where organizational resources are best applied. This involves allocating funding, as well as assigning staff and other organizational resources.

### 10) Negotiator:

You may be needed to take part in and direct, important negotiations within your team, department or organization.



## Question no 3

### Four Skills of management:

#### 1) Conceptual :-

Manager need to be able to deal with many different types of issues at any given time.

#### 2) Interpersonal :-

Need for interpersonal management skill can trump a few of the other skills. Interpersonal skills encompass manager to respectfully work with teams.

#### 3) Technical :-

Manager is expected to be guide study and a great leader. he or she is also be expert in his/her technical field.

#### 4) Political :-

Whether you are developing connection with organization or with another politics. Manager need to know how these effect their work.

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Question no '4'

Answer:

Airline Business is  
centralized or uncentralized:

Workforce planning was primarily managed at local level with each station doing their own planning. Now a days, in North side of America, for example,

The top size largest airlines are deploying centralized planning at the corporate head quarters.

This is a function of both a greater awareness of the advantage centralized planning provides and the factor that airline's workforce management planning tools have continue to mature to better meet the airlines needs & fulfill them.



## Question no '5'

Six steps of decision making to cope with the problem:

① Gathering Information and Establishing your Objective:

Evaluate the purpose of the decision you're facing. The more questions you answer at this stage, the better. Ask yourself:

- What is the problem that needs to be solved?
- What is affecting the situation as it stands now?
- What is the timeline in which the decision must be made?
- Can anyone else help me make this decision?
- Who will be affected by this decision?
- Should I involve them in the process?

The answers to the questions above help you to solve problem

## 2) Identifying Alternatives Without Choosing One:

This is the open-minded part of the process. You're simply searching for alternatives by looking at all sides of the problem.

## 3) Comparing and Evaluating Alternatives:-

The step of the managerial decision making process is where you will get into the nitty-gritty of each alternative you identified as a possible solution.

## 4) Making a Choice:-

This stage, you have thought the problem through from every angle. You should be well-armed to make a choice.

## 5) Implementing your Decision:-

Now that you have made the choice, it is time to implement the infrastructure to support your decision. This is where your considered fully informed decision emerges.



## 6) Checking your Decision:

Just because you finally made a choice does not mean it has to stand etched in stone. The final step in the managerial process where you evaluate your choice to see.